

1. There will be, where appropriate, liaison with local residents
2. All residents and non-residents when attending, will be encouraged to limit any noise when leaving/entering the site late at night
3. All windows and doors, except those necessary for entrance to and exit from the premises to remain shut, after 21:00 hours whilst regulated entertainment is taking place, in the rooms where such entertainment is taking place
4. Staff to be made aware, in particular at weekends (when pre booked family events may take place), that no person under the age of 18 years is allowed on site without being accompanied by an adult.
5. Noise monitoring patrols at relevant positions at the boundary (adjacent to residential dwellings) of the Licensed Premises will take place regularly (i.e. at least once an hour) after 21:00 hours until the end of Regulated Entertainment on every occasion when Regulated Entertainment is being offered at the Licensed Premises. Immediate steps will be taken to reduce the level of noise to ensure noise is not heard beyond the perimeter of the Licensed Premises.
6. A written record will be made of the assessments made in accordance with the above in a log book kept for the purpose and will include dates, times and location assessments, the person making them, the results and action taken. Such records will be made available for inspection on demand by an authorised Officer of Three Rivers District Council.
7. The contact telephone numbers of the Hotel and the Duty Manager to be sent to the owners/occupiers of The Bothy, West Lodge, East Lodge and the Secretary of the Gypsy Lane Residents Association.
8. In the event that a resident reports an intrusive level of noise while Regulated Entertainment is taking place, immediate steps will be taken to respond to the complaint and if necessary to reduce the level of noise to an acceptable level.

New Conditions (requested by Police)

9. There shall be no alcoholic, or non-alcoholic, beverages left in either marquee, unless the marquee is staffed
10. All alcoholic or non-alcoholic beverages shall be stored within the main building of the hotel and not in either marquee.
11. A perimeter check of each marquee will be completed after every event to ensure the marquee is locked and secure.
12. A CCTV system will be installed internally at the premises giving coverage of the entrance and exit, alcohol and such system shall be maintained and fit for purpose
13. CCTV covering the marquee(s) shall be in operation 24 hours a day, 7 days a week.

14. The recording system will be able to capture images of evidential quality and such recordings shall be retained for as long as the system is able (whilst retaining the high-quality image) and in any event for a minimum of 28 days.
 - a) the system shall continually record whilst the premises is open for licensable activities and during all times when staff and customers remain on the premises.
 - b) The CCTV system shall have a constant and accurate time and date generation.
 - c) Management to be trained to view and download CCTV footage on receipt of an internal authorisation code. For urgent matters, at all times officers will be able to view CCTV footage to verify if a reported offence is covered and, whenever required, CCTV will be downloaded and made available to the officer as soon as reasonably practicable. For non-urgent matters, CCTV will be available to view and download at all times during normal office hours on receipt of an internal authorisation code or in any event within 48 hours.
 - d) Signage will be displayed advising that CCTV is in operation.
15. A refusals log (which may be electronically recorded) shall be kept detailing all refused sale/supply of alcohol. The log should include the date and time of the refused sale/supply and the name of the member of staff who refused it. The log shall be available for inspection at the premises by the police or an authorised officer of the licensing authority at all times whilst the premises is open.
16. An incident log shall be kept at the premises for at least 12 months, and made available on request to an authorised officer of the licensing authority or the Rickmansworth Police Licensing Unit, which will record the following:
 - a) all crimes reported to the venue, or by the venue to the Police
 - b) all ejections of patrons
 - c) any complaints received
 - d) any incidents of disorder
 - e) seizures of drugs, offensive weapons, fraudulent ID or other items
 - f) any failures or faults in the CCTV system or searching equipment or scanning equipment
 - g) any refusal of the sale/supply of alcohol
 - h) any visit by a responsible authority or emergency service
 - i) the times on duty, and the licence number, of all licensed door supervisors employed by the premises.
 - j) assaults or other injuries whether or not police or medical assistance is required
 - k) all times when CCTV and electronic identification system records have been supplied to Police and licensing authority officers.
 - l) records of reasonable requests from authorised officers in accordance with condition
17. The premises will operate a **Challenge 25** Policy for sales of alcohol. Only forms of ID such as photographic driving licence, passport or proof of age card with PASS hologram will be accepted for proof of age. Signage advising of the **Challenge 25** Policy will be prominently displayed at the premises.

18. All music amplified within the Hunton Park marquee will be controlled via an in-house directional array and process-limiter.
19. No visiting amplification equipment is permitted within the Hunton Park marquee
20. PA announcements should be kept to a minimum and are not permitted post 23:00.
21. All amplified music will be inaudible inside the nearest noise sensitive dwellings post 23:00.